NON VIOLENT COMMUNICATION Sunday, March 9, 2025 9:30 - 10:30 am

If "violent" means acting in ways that result in hurt or harm, then much of how we communicate could indeed be called "violent" communication.



A Language of Life

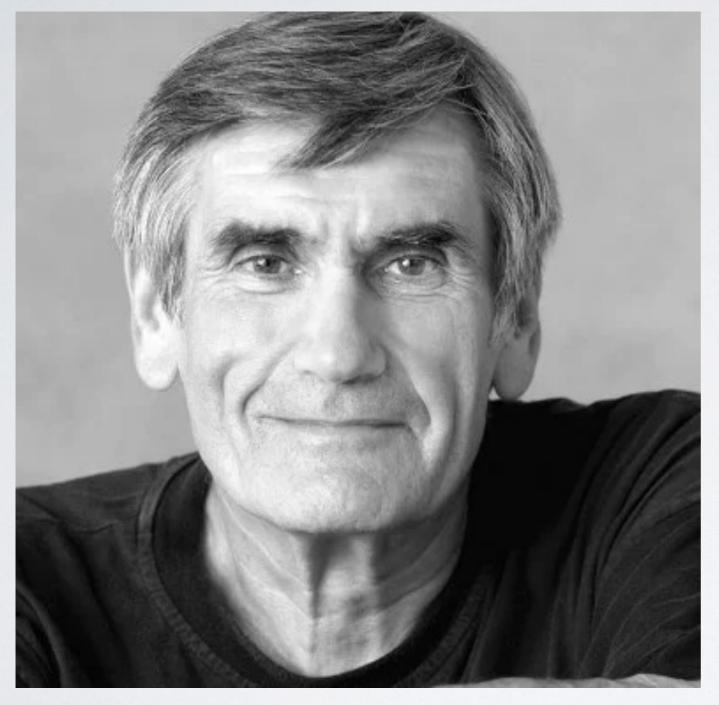
empathy collaboration authenticity freedom Srd Edition

Words and the way we think matters. Find common ground with anyone, anywhere, at any time, both personally and professionally.

MARSHALL B. ROSENBERG, PhD

Foreword by Deepak Chopra

Endorsed by Satya Nadella, Arun Gandhi, Tony Robbins, Marianne Williamson, John Gray, Jack Canfield, Dr. Thomas Gordon, and others



Dr. Marshall Rosenberg, PhD 1934-2015

HEARTMATH

HEART INTELLIGENCE

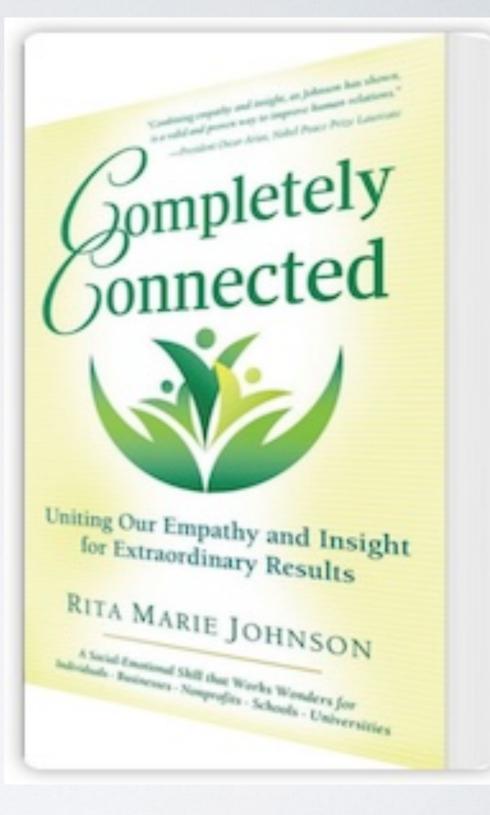
Connecting with the Heart's Intuitive Guidance for Effective Choices and Solutions

Experience how to:

- Prevent and reduce stress, anxiety and overwhelm
- Create deeper harmonious relationships through compassionate care
- Generate hope and confidence

Doc Childre, Howard Martin, Deborah Rozman and Rollin McCraty

THE CONNECTION PRACTICE



AFFIRMATION

- I now recognize, accept and follow the divine path of my life as it is revealed to me step by step.
- Sound the bell [to remember gratitude]
- Put palms together in front of the heart to express gratitude and bow the head slightly.

SUMMARY OF NVC & HEARTMATH

- Nonviolent Communication is based on the principle of <u>Ahimsa</u> — the natural state of compassion when no violence is present in the heart
- Ahimsa is inspired by the premise that all living beings have the spark of the divine spiritual energy; therefore, to hurt another being is to hurt oneself.

 HeartMath is heart intelligence which provides simple, effective techniques for accessing our heart's intuitive intelligence for moment-tomoment guidance and discernment. EXERCISE REVIEW

- Would two people, A & B, be willing to volunteer?
- Imagine A provokes B, saying:
- A: "Whenever we talk, it always turns into an argument."
- B: "Normal" reactive language from B might be, "Well, it's your fault since you always start to argue."

- In this example, using the language of NVC, with hand over heart, B might have replied,
- B: "I hear what you're saying, that our conversations always turn into arguments.
- B: I suppose you get angry because you think I am not listening carefully to what you say and keep interjecting my own point of view?

- B: And I'm guessing you truly need to be heard and have your opinions respected.''
- B: I wonder if we could talk about some ground rules to ensure that each of us is always fully heard?
- This is called giving empathy.

- Now, let's give empathy to ourselves. Maybe, you took it personally. Find a quiet place.
- With hand over heart, repeat to yourself exactly what happened They said, I said ...

- Now, guess what you were feeling at the time but did not express. For example, frustration, anger.
- Guess what underlying need came up for you. For example, mutuality, respect.
- Finally, see if there is any course of action or change of attitude that comes up for you ...
- Something to release, to embrace, to embody or become? Anything I ought to know I'm not knowing? Something for which I am grateful?

- A second example of a reactive conversation:
 Would new A & B's be willing to volunteer?
- A: "I don't like what you wrote about our mother's new boyfriend."
- B: "Okay, I am never going to share anything I write with you ever again."

- In this instance, B, with hand over heart, might try giving empathy:
- B: "I hear that you don't like what I wrote about mother's new boyfriend. And maybe, you got upset when you read it? Perhaps what I wrote sounded exaggerated or inauthentic to you.
- B: I know you value authenticity. Is that right?"

- Now, let's give empathy to ourselves. Maybe, you took it personally. Find a quiet place.
- With hand over heart, repeat to yourself exactly what happened They said, I said ...

- Now, guess what you were feeling at the time but did not express. For example, shock, surprise.
- Guess what underlying need came up for you. For example, authenticity.
- Finally, see if there is any course of action or change of attitude that comes up for you ...
- Something to release, to embrace, to embody or become? Anything I ought to know I'm not knowing? Something for which I am grateful?

COMMENTS & OBSERVATIONS

- Dr. Viktor Frankl wrote:
- "Between stimulus and response, there is a space. In that space is our power to choose our response. In our response lies our growth and our freedom."
- The challenge is how do we get in touch with that space?
- And what do we do in that space if we can hold it?

INTRODUCTION TO HEARTMATH

- This is where HeartMath may come in.
- Can we, in the space between a stimulus and our response, train ourselves to enter a state of heartfelt peace? A state of empathy for the individual who has just provoked us?
- It's a life altering challenge. It's a life affirming opportunity.

- Heart coherence there is a physical state called "heart coherence":
 - A state of balance and harmony between the body's systems including the heart, mind and emotions.
- In this state our heart rate stabilizes from irregularity into regularity or coherence.
- We can willfully enter that state whenever we choose.
- It is a place of peace... It is our original oneness.

QUICK COHERENCE PREP

- Make a sincere attempt to experience a regenerative feeling such as appreciation or care for someone or something in your life.
 - Try to re-experience the feeling you have for someone you love, a pet, a special place or an accomplishment,
 - Or focus on a feeling of calm or ease.
- Remember your experience as "feeling complete appreciation".

QUICK COHERENCE

- Focus your attention in the area of the heart.
 - You may choose to place your hand over your heart.
- Breathe into your heart ... breathe out of your heart.
- Breathe a little slower and deeper than usual.
- Re-experience when you felt appreciation.

QUICK COHERENCE

- You are now in a state of heart coherence. We might use this space to ask our heart a question.
- If you choose to learn this technique by daily practice, you will find it easier and easier to return to heart coherence.
- There may come a time when you can immediately remember coherence, and enter it in a twinkle.

Quick Coherence Technique®



MeartMath

QUICK COHERENCE

- When you have taught yourself to enter heart coherence quickly, you can practice the language of NVC from your heart rather than your intellect.
- NVC practiced from the intellect could be sterile and counter-productive.

USING A MANTRA

- Using the heart coherence technique is effective, and ancient wisdom teaches us other techniques: for example, the repetition of a mantra.
- Here is an example of Michael Gott & the Reno Center for Spiritual Living Choir.
- They repeat the Buddhist mantra, "Ohm mani padre hum" followed by a beautiful rendition of Amazing Grace. The mantra begins at the 1:24 minute mark.

